

Vimala Golla
Scrum Master

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Profile Summary

- IT professional with 16+ years of experience in TCS as a Scrum Master, Test Manager, and Quality Manager.
- PSM1 Certified Scrum Master with an experience of 4 years in leading scrum teams and proven track record of managing both onshore and offshore teams.
- Experience directly working with the client's for providing Agile Consultation, Agile Transformation and Instrumental in delivering multiple, simple to complex projects with multi-vendor and Onshore Offshore model.
- An enthusiastic and self-disciplined individual with excellent communication, quick learner, client collaboration and relationship building skills.

Professional Skills

- Ability to adopt agile methodologies that accommodate to the organization's culture and scale agile practices across departments.
- Knowledge with Continuous Integration and Continuous Delivery and supporting practices.
- Experienced in coaching and mentoring experienced executives to adopt new way-of-working in building the agile-transformation.
- Good skills and knowledge of servant leadership, facilitation, situational awareness, conflict resolution, continual improvement, empowerment, influencing and increasing transparency.
- Ability to coach all employees on the organizational value of Agile mindset to drive implementation success and overall adoption.
- Track and communicate team velocity, burn down charts, and sprint/release progress, Kanban board to all affected teams and management.
- Experience in all phases of the software development life cycle and operations.
- Ability to instill the thinking within teams that the common goal is to deliver customer value with speed and quality.
- Experience in establishing a culture of continuous feedback loops with our customers.
- Leading teams migrating from waterfall to Agile methodology.
- Served scrum teams spanning multiple geographic locations.
- Ability to facilitate a leadership team through the company agile culture transformation (hands on collaborative exercises/activities, team building, etc.).
- Requirements gathering, creating user stories, identifying the business needs, analyzing processes and recommending solutions to improve efficiency and productivity.
- Develop and implement test strategies and plans that outline the testing approach, objectives, scope, resources, and schedule.
- Test Planning, Requirement analysis, Coordinate test activities, test case review , overseeing test execution, defect management , test reporting and resource management.

Technical Skills:

- Project Methodologies: Agile-Scrum Methodology, Kanban
- Project Management: Jira, Confluence, MF ALM
- Domains : Life Sciences (Health Care), Banking and Financial Solutions
- Computerised System Validation

- Database: MS SQL Server
- Platform: Windows
- Collaboration tools : Miro, Lucidspark, Slack, Hangouts, MS Teams, Gmeet

Core Skills

- Software Development Life Cycle
- Product Management
- Scrum/Kanban Methodologies
- Business Analysis
- Continuous Improvement
- Team Coaching/Mentorship
- Stakeholder Management

Career Summary:

Duration: **Nov 2017 – Apr 2024**
 Customer: **Roche Pharma**
 Roles performed: **Test Manager, Scrum Master**

Key Responsibilities as a Scrum Master:

- Act as a client facing servant leader to ensure innovative products are delivered in a predictable manner throughout the project life cycle.
- Introduce Agile Lean tools/Techniques to oversee daily activities, remove obstacles that hinder team productivity and help foster a culture of continuous improvement.
- Facilitating Agile Ceremonies, meetings/workshops and assure teams are self-organized by planning sprints, preparing backlogs and driving efficiency.
- Manage stakeholder expectations by informing leaders on progress against milestones.
- Coaching the team on Agile principles and processes.
- Track and remove internal and external impediments for the scrum team.
- Facilitate the Grooming sessions with product owner to build product backlog.
- Ensuring the development teams are practicing Agile principles.
- Promote continuous improvement and help teams to increase productivity.

Key Responsibilities as a Test Manager:

- Manage the test scope and delivery for medium to large sized projects
- Define and implement the overall test approach
- Responsible for producing the overall test delivery plan , estimation , defining the business test deliverable milestones, test tasks and activities
- Manage a large testing capability, resources and testing process from project initiation to post implementation review.
- Identify slippage and develop strategies to recover and resolve issues around the technical solution delivered into the business test environment
- Ensure that all test phases have appropriate entry / exit criteria and for monitoring achievement of these criteria and for obtaining sign-off against these prior to Go Live.
- Implement a well-structured approach to test defect management and incident reporting
- Monitor and report the status and progress of each test phase to different stakeholders and to agreed standards
- Risk and Escalation management

Duration: **Feb 2012 – Aug 2016**
Customer: **JPMC, FNFG**
Roles performed: **Business Analyst, Test Lead**

Key Responsibilities as a Business Analyst:

- Collaborate with stakeholders to holistically gather, document and prioritize business requirements.
- Mapping out existing and future workflows.
- User stories documentation and facilitating Backlog grooming sessions.
- Collaborate with the IT team to design and implement solution that meets business needs.
- Analyze data to identify trends and patterns that can inform decision making.
- Test and Validate solutions to ensure they meet requirement specification.

Key Responsibilities as a Test Lead:

- Create Test Plan and effort estimation.
- Manage the team by assigning tasks, setting priorities and monitoring progress.
- Collaborate with the test team to create test scenarios and Test Cases that cover all the possible functionalities.
- Review the Test artefacts such as test cases, test data and Requirement traceability to ensure the quality, consistency and adherence to the test plan.
- Review the executed Test Runs and approvals.
- Monitor testing progress and provide regular updates to clients and management.
- Reporting Test Results, tracking defects and ensuring resolution.

Duration: **Dec 2007 – Dec 2011**
Customer: **Wolters Kluwer**
Roles Performed: **Test Analyst**

Key Responsibilities as a Test Analyst:

- Analysing the requirements and create high level scenarios
- Design and execution of Test Cases.
- Mapping of requirements with the Test Cases
- Preparation of Test data
- Raising the defects and closing the defects upon the issue fix
- Perform Functional, Non-functional, regression, integration, Smoke, Sanity, UAT and End to end Testing

Certifications:

- PSM1 (Professional Scrum Master)
- ITIL v4 Foundation (IT Service Delivery)
- Microsoft Azure Fundamentals (AZ-900)
- ISTQB Foundation level
- QTP9.2 Certification
- IBM DB2 9 Fundamentals
- Mercury Quick Test Professional

Higher Education:

- Bachelor of Technology from JNTU Kakinada, Andhra Pradesh

Personal Details:

- Date of birth: 03-09-1985
- Languages known: English, Telugu, Hindi, Tamil